



11/28/2022

Greetings to the entire extended Preferred Care family,

We hope this letter finds you and your family healthy and well.

Thankfully our facility continues to be COVID free for both staff and residents.

As the holiday season begins, we want to remind the families that if you are bringing new clothes or winter clothes for your loved one, please do NOT bring it directly to the room. It is hard for us to track and label clothes that way. Rather, please leave it at the front desk or with the supervisor, so our laundry department can pick it up the next business day and label and wash it properly before it gets hung up in the closets.

We continue to do everything at our disposal to keep your loved ones safe. All policies and procedures are being followed and conducted based on the guidance of the NJ Department of Health and CDC. Our Environmental Services continue to routinely disinfect all high touch surfaces and common areas to help ensure we are at the forefront of ending this outbreak within our facility. The Community transmission rate (CALI Score) remains at a Medium and therefore we ask all visitors to please follow our guidelines when visiting including proper hand hygiene and appropriate PPE where required. **If you do not feel well or suspect you may have been in contact with someone who had COVID or have flu like symptoms we kindly ask that you not visit.** If you come down with COVID after a visit, we kindly request that you inform us so that we can take the necessary precautions for your loved one at the facility.

We always offer video calls so that you can stay in touch with your loved one, if you would like to take advantage of this opportunity feel free to call us and ask for the Activity Director to set up a time that works for you.

As a reminder you can always check out our website for facility and COVID updates. As always, should you have any questions or concerns do not hesitate to reach out.

Until next time, stay safe and have a wonderful rest of your week.

Sincerely,

Steve Dickstein, LNHA
Administrator