



1/24/2023

Good afternoon to the entire extended Preferred Care family,

We hope this letter finds you and your family healthy and well.

This letter is to inform everyone that yesterday we had an additional 3 residents and 1 staff member test COVID+. Currently, we have a total of 10 residents with COVID+ in our facility, and 16 overall during this outbreak. Thankfully only 2 were mildly symptomatic. We continue to follow our strict Infection Control guidelines for all staff and have a plethora of PPE available for all visitors and staff alike.

We continue to do everything at our disposal to keep your loved ones safe. All policies and procedures are being followed and conducted based on the guidance of the NJ Department of Health and CDC. Our Environmental Services continue to routinely disinfect all high touch surfaces and common areas to help ensure we are at the forefront of ending this outbreak within our facility. The Community transmission rate (CALI Score) remains at a high and therefore we ask all visitors to please follow our guidelines when visiting including proper hand hygiene and appropriate PPE where required. **If you do not feel well or suspect you may have been in contact with someone who had COVID or have flu like symptoms we kindly ask that you not visit.** If you come down with COVID after a visit, we kindly request that you inform us so that we can take the necessary precautions for your loved one at the facility.

We strongly encourage all staff, residents and families to learn about, and receive, the Bivalent Booster. The New Jersey Department of Health has put out a short video to help explain the importance of receiving the Bivalent Booster that can be watched here: [Message to Long-Term Care Families - YouTube](#)

As a reminder you can always check out our website for facility and COVID updates. We strongly recommend getting the Flu shot and having your loved one at the facility getting the flu shot.

As always, should you have any questions or concerns do not hesitate to reach out. Until next time, stay safe and have a Blessed weekend.

Sincerely,

Steve Dickstein LMA

Administrator